



PRIVACY & COOKIESTATEMENT
Jenz Engineering b.v.

Jenz Engineering b.v. considers it of the utmost importance that your privacy is respected. We therefore handle your (personal) data with extreme care. With this privacy statement we would like to inform you about the information we collect and how we handle this information when you visit our website and / or are a customer of Signal42. If you still have questions after reading this document, please contact us via the contact details at the bottom of this page.

General

This document provides information about the processing of personal data. Processing includes, among other things, viewing, changing and deleting the data. Only the data that is traceable to a natural person are referred to as personal data. This means that, for example a company name is not included. The basis for the processing of your personal data is the permission given by you. It is also possible that your data has been processed because this is necessary for the execution of an agreement with you. We do our best to collect as little information as possible from you.

Which data are collected and why?

Visitors to the website.Jenz.nl collects data that are necessary to make the website work as good as possible and to improve it. The website, for example, detects whether you visit our website with a laptop, iPad or smartphone. The website will then be displayed as ideally as possible. Even when u contact us, we receive certain data that we collect in our CRM-system such as your name, mail address, telephone number en your question / comment. We also collect the general data of all visitors of our website. With these data we can analyse on which points the website can be adapted for an even better user experience. This is done through a cookie from Google Analytics. Data generated thereby are anonymised and therefore not traceable to a person. Examples of using the date is used to show you to the website and to analyse how many visitors our website receives, which web pages are visited and where the visitors come from. With this information we can analyse and improve the website in a privacy-friendly way. The general visitor data is used to show you the website and to analyse how many visitors our website receives, which web pages are visited and where the visitors come from. With this information we can analyse and improve the website in a privacy-friendly way.

Customers of Jenz Engineering b.v..

Jenz Engineering b.v. will use Mailchimp as a newsletter module in the future. When you apply for our newsletter, we will save your name and mail address. We can also see if you have opened our newsletter and on which links you clicked. This information will only be used for statistical purposes. Mailchimp possibly collects data for their own purposes. Please check their privacy statement for more information. When you are a customer, we save your date in our accounting software. We only use your data for administrative purposes. For large projects, we work with a project management system in which your name and mail address are saved.

Use of data

We only use the collected data for the purposes wherefore we received the data. We do not pass on the collected data to third parties in any way, unless we are legally obliged to do so (for example if the authorities request information from us) or after we have received your explicit permission.

Security

To prevent that your data is intercepted by unauthorized people, we enabled an encryption on all our online platforms. Through this encryption, your data is protected so that outsiders do not have access to this data. Of course, we are constantly working on keeping our security techniques up-to-date and ensuring a continuously adequate level of security as far as possible. The website is hosted on an external server. The keeper of these servers also has a privacy statement. On your request, we can send you this privacy statement.

Retention period of the data

The data of visitors to the website are not saved longer than necessary. We clean our CRM system at least once a year. The data of Mailchimp are collected as long as you wish to receive our newsletter. When you unsubscribe from the newsletter, your data will be removed immediately and automatically. Your data in our accounting software will be kept for at least 7 years. This is the legal retention period set by the Dutch Tax Agency. For further questions about retention terms, please contact us via the contact details at the bottom of this page.

Access, correction and deletion of data

You as concerned party have the right to request access to your personal data, as well as the correction and deletion of these data. You have this right under the General Data Protection Regulation). By sending a letter or e-mail, you can request send us a request. To prevent an unauthorized person to make a request with our data, we ask you to send us your IP-address and a photocopy of your passport or drivers licence, on which your social security number has been made unreadable. Every newsletter contains a link with which you can easily unsubscribe. Your data will then be automatically removed. When you request Jenz Engineering b.v. to delete your data which are saved for accounting purposes, we will first check whether this is not in conflict with the obligations we have towards the tax authorities or other government agencies. We will inform you when we are not allowed to delete the data.

Amendments to this data protection information

We are allowed to change our privacy statement. This may be necessary, for example, because of changing requirements in legislation or when we make changes to our business operations. We will make an announcement of this change via our newsletter and on our website. Older versions of our privacy statement will be stored in our archive. Send us an e-mail if you like to consult it.

Our contact data

Questions about this privacy statement or about our services can be addressed to: admin@Jenz.nl

By post we can be reached as follows:

Rijksweg Zuid 252

NL-6161 BZ Geleen The Netherlands

We are happy to help you. If, unfortunately, you cannot agree with us, you always have the right to contact the competent authority. Of course we hope that this is not necessary and that we can work thing out together